



TACTICAL WEAPONS GROUP, Inc. GENERAL INFORMATION AND POLICIES

Copyright and Trademark Notice

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Payment

We accept major credit cards (personal, business or government issued), checks (personal or certified) and/or money orders as a form of payment. There are NO surcharges for using your credit card to make purchases. If using a credit card, please be sure to provide your exact billing address and telephone number (i.e. the address and phone number your credit card bank has on file for you). Incorrect information will cause a delay in processing your order.

Multiple Product Orders

For multiple product orders, we will make every attempt to ship all items contained in that order at the same time. Products that are unavailable at the time of shipping will be shipped as they become available, unless you inform us otherwise. You will only be charged for products contained in a given shipment, plus any applicable shipping charges. You will only be charged for shipping at the rate quoted to you. The entirety of this shipping charge will be applied to the first product(s) shipped on a multiple shipment order.

Other Conditions

These conditions will supersede any terms and/or conditions you include with any purchase order, regardless of whether this store signs them or not. Tactical Weapons Group, Inc. reserves the right to make changes to this site and these conditions at any time.

Privacy

We keep your personal information private and secure. When you make a purchase from Tactical Weapons Group, Inc. you provide your name, email address, credit card information, address, phone number and a

password. We use this information to process your order(s), to keep you updated on your purchases and to personalize your experience.

Our secure servers protect your information using advanced encryption techniques and firewall technology.

To keep you informed about our latest offers, we may notify you of current promotions, specials and new additions to this store. You may unsubscribe from our newsletters by following the unsubscribe instructions in any email you receive from us.

We use "cookies" to keep track of your current shopping session to personalize your experience and so that you may retrieve your shopping cart at any time.

Privacy on Other Web Sites

Other sites accessible through our site have their own privacy policies and data collection practices. Please consult each site's privacy policy for more information. Tactical Weapons Group, Inc. is not responsible for the actions of third parties.

Cancellations and Returns

Once orders are processed and Tactical Weapons Group, Inc. receives confirmation from supplier(s) it will be provided to the customer. Order cancellations may incur a re-stocking fee if items have been shipped; re-stocking fee or % TBD, based on item(s) ordered and suppliers policy. Each situation is different and we will work with you and the supplier(s) to avoid a re-stocking fee, but the supplier(s) makes the final determination. In some cases a cancellation may not be possible, so it is imperative that prior to an order being submitted, the customer must ensure the items purchased are exactly what they desire in the quantity required.

Warranty

Items found to be defective must be sent back to original manufacturer or authorized facility.

Policy Adherence

EXPORT CONTROL NOTICE

Communication via phone, fax or email and/or attachments may contain data which may be controlled by the US International Traffic and Arms Regulation (ITAR) 22 CFR part 120-130 or Export Administration Regulation (EAR) 15 CFR part 730-774. If this data is determined to be export controlled, it may not be exported, transmitted, shared, disclosed, or provided to any non US Persons as defined by the ITAR and EAR either verbally or visually without first complying with the export control requirements of the ITAR or EAR. It is the recipient's responsibility to assure this item can be legally shared with another party.

CONFIDENTIALITY NOTICE

Communication via phone, fax or email and/or attachments may contain proprietary and/or privileged information of Tactical Weapons Group, Inc. If you are not the intended recipient, please 1) do not disclose, copy, distribute or use this message or its contents, 2) advise the sender by return e-mail, and 3) delete all copies (including all attachments) from your computer. E-mail transmissions cannot be guaranteed to be secure or error-free as information may be intercepted, corrupted, lost, destroyed, arrive late, incomplete, or contain viruses. The sender does not accept liability for any errors or omissions in the content of this message, or damage from any virus, caused by this email transmission.

The following links to the ITAR and EAR are provided for your reference.

ITAR: http://pmdotc.state.gov/regulations_laws/itar.html

EAR: <http://www.bis.doc.gov/index.php/regulations/export-administration-regulations-ear>

Shipping

Most orders will ship the next business day, provided the product ordered is in stock. Orders are not processed or shipped on Saturday or Sunday, except by prior arrangement.

We cannot guarantee when an order will arrive. Consider any shipping or transit time offered to you by this site or other parties only as an estimate. We encourage you to order in a timely fashion to avoid delays caused by shipping or product availability. We encourage you to stay updated with the carrier and tracking # provided should delays occur.

Taxes

Our store will automatically charge and withhold the applicable sales tax for orders to be delivered to addresses within the same state/province where Tactical Weapons Group, Inc. holds a presence. For orders shipped to other areas, you (the shopper) are solely responsible for any sales taxes and/or other taxes that may apply.

Typographical Errors

In the event a product is quoted at an incorrect price due to typographical error or error in pricing information received from our suppliers, Tactical Weapons Group, Inc. shall have the right to refuse or cancel any orders placed for products listed at the incorrect price. Tactical Weapons Group, Inc. shall also have the right to refuse or cancel any such orders whether or not the order has been confirmed and your credit card charged. If your credit card has already been charged for the purchase and your order is canceled, Tactical Weapons Group, Inc. will issue a refund to your card in the amount of the incorrect price.

Links

This site may contain links to other sites on the Internet that are owned and operated by third parties. You acknowledge that Tactical Weapons Group, Inc is not responsible for the operation of, or content located on or throughout any such site.